



Information Equals Access

Making Your Business and Services
Available to the Entire Community

Are you welcoming all potential customers and employees into your business?

One in five Americans has a disability - that's 20% of the population!

ACCESSIBILITY ISSUES TO CONSIDER:

Parking:

- Does your facility provide accessible parking?
- Is the location of your accessible parking on the shortest route to the entrance of your building?
- Does the accessible parking have the correct markings and signage?
- Does it meet the size and quantity specifications set by Illinois law?

Walkways and Sidewalks:

- Is there an accessible route to and from the entrance of your building?
- Are there curb cuts to provide access to an accessible route of entrance?
- Is the accessible route clear of obstructions at all times? i.e. Ice, snow, trash cans, pop machines, bike racks, shopping cart corrals, merchandise, etc.

Entrances:

- Does your business have at least one accessible entrance?
- Does that entrance provide 1/4" or less threshold?
- Is there a minimum 32" of clearance through your accessible entrance?
- Is your exterior door opening force less than 8.5 lbs? Interior door opening force less than 5 lbs?
- Does your business have hallways that are a minimum of 36" wide?
- Have you considered different types of door hardware for easier access? i.e. lever, automated, or u-shaped door hardware.

Restrooms:

- Does your facility provide accessible restrooms?
- Is there a minimum 32" of clearance through the restroom stalls?
- Do the stalls have appropriate clear floor space?
- Does your accessible stall have grab bars installed at the appropriate location and height?
- Does the restroom have appropriate signage, sink, towel dispenser, mirror, and hand dryer placement?

Emergency Preparedness:

- Has your business considered safety evacuation plans?
- Is there an accessible route to an emergency exit and to a place of safety?
- Are there flashing alarms for people with hearing impairments?

Communication and Marketing:

- Have you considered providing alternate formats of materials and information to your consumers? i.e. large print, audio, braille, sign language interpreters, real time captioning.
- Do you have the appropriate signage through out your business?
- Does your business have a TTY? Does your staff know how to use one?
- Do you know when you are required by law to provide a sign language interpreter?

RAMP can help you identify cost effective methods to improve the accessibility of your business.

Business Services

Accessibility Assessments, ADA Education,
TTY Training & Education, Presentations,
and more!

RAMP Office Locations

Boone County - 530 S. State St., Suite 103, Belvidere 815-544-8404

DeKalb County - 115 N. First Street DeKalb 815-756-3202

Stephenson County - 2155 W. Galena Ave. Freeport 815-233-1128

Winnebago County - 202 Market St., Rockford 815-968-7467