Intake Consumer Demographics – In FY22, RAMP staff provided services to 746 intake consumers.
Bus Training – funded by Rockford Mass Transition District (RMTD) and the City of DeKalb to provide bus training skills/education to consumers who desire to utilize the bus system for independent travel, to provide disability awareness & sensitivity training to RMTD drivers annually, and to assist with appeals RMTD receives from para transit applicants/users.

Key program Info:
- RAMP has a partnership with Rockford Mass Transit and the City of DeKalb (new for FY 22) to provide training to drivers and riders annually and to be available to assist with appeals.
- Provides information/education on the variety of transportation options for people with disabilities and to the community at large.
- Assist riders/potential riders in determining the best options for their independent living needs.
- Last year’s report showed no referrals and only two trainings provided to consumers. This was due to the COVID pandemic and the negative impacts it had on public transportation systems. This year, we are excited to see the utilization of these services occurring again.

FY 2022 Outcome Data/Results:
- 100% of the consumers surveyed, who received 1:1 bus training, are now able to use the fixed route system independently. (Target 75%)
- 100% of consumers surveyed, who received 1:1 bus training, were satisfied with the services provided. (Target 80%)

![Bus Training Services FY22 Chart]

<table>
<thead>
<tr>
<th></th>
<th>Rockford</th>
<th>DeKalb</th>
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<tbody>
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</tr>
<tr>
<td>Info Provided</td>
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Community Reintegration Program—funded by State of Illinois with purpose to transition 16 consumers from an institution back into the community with home-based supports.

Key program Info:
- The CRP program felt the impacts of the COVID pandemic in FY22. Locating affordable housing took longer than usual due to the eviction moratorium backing up waitlists. The process of obtaining SSI/SSDI moved more slowly due to the impact of the pandemic as well. Some nursing homes remained closed to the public during parts of the year. In these situations, staff had to depend more heavily on nursing home social workers to obtain documentation, which was not always efficient.
- RAMP was able to transition several individuals back into the community who were over the age of 60. These individuals would not have qualified for the program 3 years ago but due to the State opening up the program to anyone, as long as a safe service plan can be put in place, we were able to see these individuals gain back an independent lifestyle.
- RAMP was called upon leaders at the state level to transition an individual outside of our service area due to RAMP’s CRP program having a stellar reputation.

FY 2022 Outcome Data/Results
- RAMP staff conducted networking and outreach activities to promote the CRP program to 36 long-term care facilities in our service area.
- 100% of consumers served by RAMP who moved out of a nursing home, remained in the community for more than 90 days. (Target 100%)
Curriculum Services: iBelong - is a Disability Awareness curriculum intended for grades Pre-Kindergarten – 6th, focusing on acceptance, believing in oneself, and how actions and attitudes affect others.

![iBelong FY19-22 Chart]

Key program Info for 2022:
- Presented 12 sections of iBelong at Jean McNair Elementary School (278 students total).
- Students learned about 8 disabilities, including ADHD, Autism, Deafness, Blindness, Dyslexia, Communication Disorders, Motor Disabilities, and Down Syndrome.
- Students exceeded all targeted outcomes.
- iBelong will see significant growth in FY23!

FY 2022 Outcome Data/Results from Jean McNair Elementary School in Winnebago, IL
- 100% of teachers surveyed stated this program increased awareness and acceptance of individual differences (Target 85%)
- 100% of teachers surveyed stated this program increased knowledge of terminology related to disability and acceptance. (Target 85%)
- 100% of teachers surveyed stated this program increased use of socially appropriate language. (Target 60%)
- 100% of teachers surveyed stated this program increased comfort in discussing disability related issues or own experiences. (Target 70%)
Curriculum Services: Ignite – designed to teach middle school students with high incidence disabilities to become active participants in their Individualized Education Plan (IEP) and Transition Plan meetings.

Key program Info for 2022:
- Presented 3 sections of Ignite between Belvidere South Middle School and South Beloit Junior High.
- Students learned about personality & communication styles, accommodations, IEPs, goal setting, note taking, study skills, and career exploration.

FY 2022 Outcome Data/Results
- 55% of students surveyed plan to attend or have attended their own IEP/transition meeting. (Target 85%)
- 100% of students were able to identify their personality and communication styles. (Target 80%)
- 100% of students indicated they had practiced self-advocacy skills in 2 or more settings (Target 75%)
- 65% of students indicated they felt prepared to advocate for themselves at the next IEP or Transition Meeting (Target 75%)
- 55% of students selected a goal for employment and post-secondary education or training (Target 75%)
Curriculum Services: TNT – designed to teach high school students (ages 16-22) with high incidence disabilities essential knowledge and skills in order to prepare to live independently, obtain employment, and choose post-secondary education and training goals.

Key program Info for 2022:
- Presented 13 sections of T'NT at DeKalb High School, Belvidere High School, Belvidere North High School, Hononegah High School, South Beloit High School, Le-Win High School, Dakota High School, Pearl City High School, Freeport High School, and Freeport Alternative (5 new schools this FY).
- Students learned about searching/applying/interviewing for jobs as well as appropriate employment behaviors and banking, credit, housing, insurance, and post-secondary education and/or training.
- Students exceeded all targeted outcomes.

FY 2022 Outcome Data/Results
- 85% of students increased their knowledge of post-secondary education/training opportunities. (Target 75%)
- 89% of students increased their knowledge of independent living options. (Target 75%)
- 87% of students increase their job readiness skills. (Target 80%)
- 93% of students increased motivation for employment (Target 70%)
**Employment Services** – Funded by the State of Illinois Vocational Rehabilitation (VR) contract and Social Security’s Ticket to Work Program (EN). Many consumers transition from receiving our Employment Services via the VR contract to the EN contract. However, an EN/Ticket to Work consumer may access RAMP services without ever having an active VR case.

![Employment Services FY19-FY22](image)

**Key program Info:**
- RAMP’s VR Job Placement program relies on referrals from Illinois’s DHS/Vocational Rehabilitation Counselors. Referrals have seen a significant decline over the last two fiscal years. During the FY, RAMP staff entered an estimated 72 job seekers into the DHS referral system. Of those 72, only 2 were sent back to RAMP for employment services (an approximate 2.8% return on referrals sent).
- RAMP is focused on continued outreach to potential job seekers and advocacy at the state level to address systemic issues that are preventing this program from thriving as it has done historically.
- This year we have added an additional full-time staff member to the EN/Ticket to Work program to encourage continued growth.

**FY 2022 Outcome Data/Results:**
- 47% of VR consumers and 53% of TTW consumers obtained a job as a result of working with RAMP. (Target is 80%)
- 100% of VR consumers surveyed could state their strengths and were able to promote themselves. (Target 80%).
- 100% of VR and TTW consumers surveyed were able to maintain their job for at least 12 months (Target 60%).
- 40% of VR consumers and 67% of TTW consumers surveyed after 12-month milestone reduced dependence on government assistance. (Target 50%)
Employment Services/ Project SEARCH– is a unique, business led, one-year school-to-work program that takes place entirely in the workplace. The selected students will work in three internships over the course of the year in combination with classroom instruction, goal setting, career exploration, and hands-on-training through worksite rotations.

*FY18 was the first program year for Project SEARCH.

**Key program Info:**
- RAMP’s 3rd Project SEARCH site at Embassy Suites Rockford, welcomed the inaugural class in September 2021.
- The COVID pandemic continued to impact Project SEARCH during this year. Vaccine mandates, concerns with working in health care settings, and school/student burnout after many months of remote learning likely led to lower applicant and graduate numbers.
- This was a record year for graduates obtaining jobs before program completion, with all but 3 graduates becoming employed before 6/30/22! In addition, 7 graduates from previous classes also obtained employment during this time.

**FY 2022 Outcome Results:**
- 86% of 2022 graduates have obtained employment in the community. (Target 100%)
- 50% of 2021 graduates have obtained employment in the community. (Target 100%)
- 100% of those working, are earning minimum wage or higher. (Target 100%)
- 100% of those working, are working more than 16 hours per week. (Target 100%)
Employment Services/Fast Track – Pre-Employment Transition Services for Youth ages 14-22 funded by the State of Illinois Vocational Rehabilitation (VR); designed to prepare youth for educational and vocational goals post high school.

Key program Info:
- Majority services are provided 1:1; Some are provided in small group settings.
- A record number of Fast Track consumers (14) found paid experiences or jobs this year!
- We have added staff to the DeKalb and Stephenson County offices who will specialize in Fast Track services in the coming year so that we can grow this vital program to full potential!
- Although actual employment is not a deliverable of this program, 14 consumers who participated in Fast Track this FY received paid work experience!

FY 2022 Outcome Data/Results:
- 47% of youth surveyed stated their desired career and/or education path (Target 85%).
- 94% of youth served completed the training offered (Target 80%).
- 25% of youth served obtained a job shadow and or volunteer opportunity in the community (Target 25%).
• 14% of youth surveyed obtained a job (Target 10%).

Personal Assistant (PA) Referral Program – RAMP recruits and orients individuals in the community who want to provide personal assistance to eligible Home Services consumers. RAMP assists eligible consumers in learning how to recruit, hire and manage their own PA’s.

Key program Info:
• RAMP staff had 3,248 individual contacts with consumers related to their PA needs.
• RAMP continues to recruit for and market the PA program to the community. There are more consumers looking to hire a PA than PA’s available. This FY, RAMP feel short of the goal to orient 100 PA’s annually (actual number oriented was 92).

FY 2022 Outcome Data/Results:
• 100% of consumers surveyed who received advocacy for PA services, found the service beneficial. (Target 60%)
• 71% of consumers surveyed who used our service feel more independent recruiting and managing their PA than prior to RAMP’s assistance. (Target 75%)
• 71% of the RAMP consumers who needed to hire a PA, successfully hired one. (Target 50%)
Traumatic Brain Injury Program – funded by the State of Illinois with purpose of providing intensive case management to consumers who have a TBI to ensure they are able to remain living independently in the home vs. an institution. RAMP staff have a minimum of monthly contact via phone and/or face-to-face.

Key program Info:
- RAMP served a total of 43 individual consumers during the fiscal year, with 40 cases open in the last quarter (April-June) of FY22.
- Consumers leave the program due to improvement, relocation outside of our service area, death, and or transition to managed care.
Youth Education & Advocacy - This program exists to give children with disabilities, and their parents, the skills and information they need to ensure that their child receives a fair and equitable education as do their peers without disabilities. The program also works with school district staff to help them understand their responsibilities to children with disabilities and how to appropriately accommodate their educational needs.

Key program Info:
- As of August 2020, RAMP was once again able to provide YEA services at no cost. This was due in part to a substantial grant received through the Winnebago Mental Health Board.
- FY22, RAMP exceeded the number of advocacy cases and the number of referrals from the year prior.

FY 2022 Outcome Data/Results:
- 79% of parents surveyed stated a better understanding of the special ed process, law, and their rights. (Target 75%)
- 86% of parents surveyed found the RAMP’s self-advocacy training to be effective. (Target 75%)
- 79% of parents surveyed were satisfied with RAMP holding the educational team accountable. (Target 75%)

RAMP surveys past youth served in prior years at both 1- & 5 years post-graduation to determine long-term outcome results:
- 84% of youth surveyed stated they graduated. (Target 90%)
- 79% of youth surveyed 1-year post-graduation, stated their independence has increased due to their involvement with RAMP. (Target 90%)
- 55% of students report that are employed or volunteering 1-year post-graduation and 62% 5 years post-graduation.